

HUSKY

Keeping our customers in the lead

November 30, 2006

Jim Heaton
President
VOX Wireless Inc.
36 Glengowan Road
Toronto, ON M4N 1E8

Dear Jim,

We would like to express our appreciation for the efforts of you and your staff in providing substantial support and guidance to Husky as we successfully complete the initial stages of our implementation of Microsoft Dynamics CRM.


Husky Injection Molding Systems Ltd (www.husky.ca) is a global supplier of injection molding equipment and services to the plastics industry. With one of the broadest product lines in the industry, customers use Husky equipment to manufacture a wide range of plastic products including bottles and caps for beverages, containers for food, automotive components, and consumer electronic parts.


The goal for Husky, with respect to CRM, was to identify and choose a system that would integrate, on a global scale, to Husky's Configuration, Order Management and Baan back office to improve both sales efficiency and effectiveness. Once the initial roll-out of Microsoft Dynamics CRM is completed, with Asia scheduled for Q1, 2007, Sales, Marketing, Manufacturing and Finance teams will utilize the Microsoft Dynamics CRM tool globally to consolidate customer and forecast data to a single location.

Our requirements for selecting Microsoft Dynamics CRM encompassed the ease of use, Outlook integration, and the ability to easily adapt the software to our business processes.

We chose VOX Wireless as our Microsoft Partner based upon the breadth and depth of experience on the team as well as the positive feedback from other Customers regarding Vox's reputation of focusing on business processes first and IT solutions second. The Vox team, lead by Peter Bolger, has reinforced that reputation and our choice of Vox through their commitment to ensuring Husky has a fully functioning Microsoft Dynamics CRM platform, integrated to our sales configuration, that we could implement globally.

Thank-you and Best Regards,


Steve Lachowski
VP Regional Development


Kara Farnsworth
Project Manager