



March 10, 2009

Vox ISM Inc.  
36 Glengowan Road  
Toronto, Ontario  
M4N 1E8

Attention: Mr. Jim Heaton  
CEO

Dear Jim,

As an industrial architectural powder coating company serving markets in Canada & USA since 2005, Mayne has recently moved into a 43000 SF facility, including a state of the art production line used for powder coating aluminum.

Mayne Coatings recently implemented the Vox ISM solution to support our business by providing increased capability and increased efficiency. Based upon Microsoft NAV 2009, the Vox ISM integrated solution model will enable us to leverage our current investment in Microsoft products and extend the solution to cover all areas of the business to give us seamless visibility into our business.

I am very pleased to report that due to Vox ISM's professionalism, capability, and smooth implementation we have succeeded in training personnel, setting up data, and running 'live' with the system in a period of just two months.

Vox ISM provided:

- A solution tailored to Mayne Coating's business processes
- Strong project management
- A knowledgeable local team with expertise in all the necessary disciplines including manufacturing, accounting, CRM and SharePoint
- Best practices leadership

We value and appreciate Vox ISM's local support, training seminars, responsibility and professionalism, from the initial sales contact to today. I would be very happy recommending the Vox ISM team to other businesses looking for a true corporate solution in these trying times.

With many thanks,

A handwritten signature in cursive script that reads "Mike Heppell".

Mike Heppell  
President  
Mayne Coatings  
27575 50<sup>th</sup> Ave.  
Langley, B.C.,  
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