



March 25th, 2008

Jim Heaton
36 Glengowan Road
Toronto, ON M4N 1E8

Dear Jim,

KUDU Industries Inc. is a world class manufacturer of oil field equipment including Progressing Cavity Pumps and Coalbed Methane production systems. Our head office and manufacturing facility is located in Calgary and supplies 11 domestic field locations across Alberta and Saskatchewan, in addition to field stores in Kazakhstan, Australia and various distributors in the US, Colombia, Russia, Venezuela, Japan and the Middle East.

We have been using Visual Manufacturing since 1996 and recently re-implemented three of our databases to take advantage of new features available in the latest release to help support and validate business processes. Shop 9000's support was critical for us as we had a complex data structure to move across in addition to maximizing opportunities for improvement. Our strong lean thinking approach and quality driven philosophy was taken into account during the review and documentation of process flows and procedures that met users and management requirements. Moreover, Shop9000's know-how in development of custom applications contributed to tailoring the ERP system to comply with our specific business rules whilst maintaining the integrity of the main ERP application.

Local support is very important to us and Shop 9000 was there for us. Thanks to your strong project management and consultant's expertise we accomplished a successful reimplementation and business process reengineering.

It has been a pleasure working with Shop 9000 and we look forward to a long business relationship.

Regards,

A handwritten signature in blue ink, appearing to read "Duncan Gordon", is written over a light blue horizontal line.

Duncan Gordon
Information Systems Manager
Kudu Industries Inc.