



KONGSBERG

August 20, 2008

Shop 9000 Sales Inc.  
36 Glengowan Road,  
Toronto, ON M4N 1E8

Dear Jim,

Kongsberg Mesotech Ltd. is a world renowned manufacturer of high-tech sonar equipment servicing and supplying the marine, offshore, search & recovery, and surveillance markets. We are one of several subsidiaries owned by a large international company located in Norway.

We have been using VISUAL Manufacturing since 1998 and have recently upgraded to VISUAL's newest version (6.53), and are in the process of re-implementing our database to facilitate our growing operations. Shop 9000 has been very supportive in providing assistance, advice, training, and guidance in making a complex task seamless without interruption in our business processes.

We would recommend the professional expertise and local support of Shop 9000 to any company. It has been a pleasure and look forward to a continued long-term business relationship with Shop 9000.

Best Regards,

Pauline Craggs  
Senior Accountant / Systems Specialist  
Kongsberg Mesotech Ltd.