



FALCONBRIDGE LIMITED

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January 13, 2006

Jim Heaton
President
VOX Wireless Inc
36 Glengowan Rd
Toronto, ON
M4N 1E8

Re: Microsoft CRM Implementation

Dear Jim:

Just wanted to tell you how pleased we are with the first phase of our implementation of Microsoft CRM. Your team was very professional and did a great job for us in a short amount of time.

Falconbridge Limited is a leading copper and nickel company with investments in fully-integrated zinc and aluminum assets. Its primary focus is the identification and development of world-class copper and nickel mining deposits. It employs 14,500 people at its operations and offices in 18 countries.

Our implementation was not without its challenges. Your Fixed Rate, Fixed Scope agreement was exactly what we need to reduce the risk to our organization. Your team of implementers really performed and overcame the challenges faced. We are anxious to get the system implemented in some of our other divisions in the coming months.

Thanks to you and your team for your help.

Sincerely,

Falconbridge Limited

Milorad Dubljevic
Manager, Applications-Web & Integration Solutions